

# ALLTWN SCRUTINY INVESTIGATION

## Services Scrutiny Committee

### THE BRIEF

A	<p><u>What is the matter being considered as a scrutiny issue?</u></p> <p>Members of the Scrutiny Committee are well aware of the importance of effective joint working between Gwynedd Council and the Health Board and have expressed a strong view regarding this issue through their recommendations following investigations into the transfer of patients from hospital to their home. The Committee is aware of the opportunities that may arise from the integration of care and health services in order to plan and provide better services to the people of Gwynedd in a challenging time.</p> <p>Presentations were recently received from the Cabinet Member for Adults, health and Wellbeing on his vision for transforming the council's services for adults and specifically the reports on the Adults End to End Review, the Care Challenge Project and changes in the enablement services. The Committee noted that the working model being developed jointly between the Council and the Health board in the Eifionydd area at Ysbyty Alltwn, Tremadog was being highlighted as a key and core part to all the Department's transformation work.</p> <p>The Committee is of the view that there would be value in undertaking an investigation into the advantages and disadvantages identified in integrated working between Gwynedd Council and the Health Board at Alltwn, particularly in terms of providing frontline services and also on the impact of the new method of working on service users in the context of the Social Services and Well-being Act 2014.</p>
B	<p><u>Aim of the Investigation</u></p> <p>The main question to be addressed will be 'Does the integrated working model for the Alltwn Scheme manage to address the requirements of the Social Services and Well-being Act 2014?' It is proposed to do this by asking the following questions:</p> <ul style="list-style-type: none"><li>- Is there evidence that the new way of working places the person who is the service user in the centre and assists them to live their lives in the way they wish to live?</li><li>- Is there evidence that the model enables Gwynedd Council and the Health Board to work jointly more effectively?</li><li>- Is there evidence that the model enables Gwynedd Council and the Health Board to work more efficiently?</li><li>- Can it be shown that it is possible to make more effective use of resources by working according to this method?</li></ul>
C	<p><u>Background</u></p> <p>The following should be considered in order to become familiar with the context and the need to change the way services are provided:</p> <ul style="list-style-type: none"><li>- Social Services and Well-being Act 2014</li></ul>

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CH	<p><u>Good Practice and Lessons to be Learnt</u></p> <ul style="list-style-type: none"><li>- Consider examples of working in a similar way in other areas</li><li>- Consider what barriers to effective joint-working were overcome due to the efforts of the work at Alltwn.</li></ul>
D	<p><u>Gathering Evidence</u></p> <ul style="list-style-type: none"><li>- Leaders – Gwynedd Council and the Health Board.<ul style="list-style-type: none"><li>o Councillor Gareth Roberts – Cabinet Member, Adults, Health and Well-being</li><li>o Aled Davies – Head of Adults, Health and Well-being Department, Gwynedd Council</li><li>o Morwena Edwards – Corporate Director, Gwynedd Council</li><li>o Ffion Johnstone – Locality Director (West) Health Board</li></ul></li><li>- Operational Officers<ul style="list-style-type: none"><li>o Social Workers</li><li>o Occupational Therapists</li><li>o Enablement Officers</li><li>o Area Matron – Delia Roberts</li><li>o Community Nurses</li><li>o Morfa Ward Staff, Ysbyty Alltwn</li></ul></li><li>- Third Sector<ul style="list-style-type: none"><li>o Care and Repair</li><li>o Carers Outreach</li></ul></li><li>- GPs who are a part of the scheme</li><li>- Service Users – Careful consideration will need to be given to how to get feedback from service users, due to confidentiality and data protection issues. It is noted that this information can be collected via the operational officers that deal with service users face to face, without causing concern amongst users of being questioned for an ‘investigation’.</li></ul>
DD	<p><u>Analysis</u></p> <ul style="list-style-type: none"><li>- Consider the relationship between stakeholders and partners in the context of their roles and responsibilities</li><li>- Consider evidence collected from those interviewed.</li></ul>
E	<p><u>Write the report</u></p> <ul style="list-style-type: none"><li>- Note and give evidence of the main findings</li><li>- Note recommendations for short-term outcomes</li><li>- Note recommendations and longer term outcomes</li><li>- Discuss and agree the draft Report with the work leaders within Gwynedd Council and the Health Board.</li><li>- Submit the final draft Report to the Scrutiny Committee for observations and confirmation</li><li>- Publish the Final Report</li></ul>
F	<p><u>Action Plan</u></p> <ul style="list-style-type: none"><li>- Encourage Gwynedd Council and the Health Board to draft a joint Action Plan in response to the recommendations</li></ul>

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	- Invite work leaders within Gwynedd Council and the Health Board to discuss the Plan jointly with those scrutinizing.		
FF	<u>Tracking Progress</u> - Joint update by Gwynedd Council and the Health Board to enable those scrutinizing to assess progress.		
G	<u>TIMETABLE</u>		
	What	Leading	Date
1	Ffordd Gwynedd Scheme – Alltwn - Background and context - Purpose and aim of Plan - Measures - Agree on Brief	Gareth Roberts Aled Davies	February 2016
2	Social Services and Well-being Act 2014	Aled Davies	February 2016
3	Interviews - List of Interviewees - Questions - Order of Interviews - Note taking	Gareth James Bethan Adams	April 2016
4	Good Practice from Other Areas	Gareth James Ann Roberts	March/April 2016
5	Analysis and Draft Reports	Gareth James	May 2016
6	Final Report	Gareth James	May/June 2016